



## All Points Program™: Dementia Support Service Plans at Wentworth Senior Living

Our team provides personalized support to everyone in our community, regardless of where residents are in their journey with cognitive impairment. Our daily goal is to ensure each resident is provided opportunities and services to achieve an enriched and successful day.

The All Points Program™ Support Service Plans include additional team involvement directed by our All Points Department and are subject to a fee structure separate from the apartment fee and our clinical care plan fees.

**Introductory Support Service Plan**, for those residents experiencing mild to moderate cognitive decline within our assisted living community. This plan includes, but is not limited to, the following:

- Enrichment program reminders and encouragement to participate
- Daily cross functional team engagement to support a successful day
- Ongoing interdepartmental assessments of resident
- Consistent family communication and collaboration
- Support and educational opportunities for families

**Intermediate Support Service Plan**, (inclusive of the Introductory Support Service Plan) for those residents experiencing moderate cognitive decline within our assisted living community. This plan includes but is not limited to the following:

- Development and implementation of a social care plan based on individual support needs
- Guidance and organization of resident activities and Activities of Daily Living (ADLs)
- Individualized person-centered enrichment programming
- Purposeful one-on-one visits by staff
- Evolving personalized goals and individualized activities
- Tracked interventions and approaches for effectiveness as needed



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**Advanced Support Service Plan**, (inclusive of the Intermediate Support Plan), for residents experiencing moderate to advanced cognitive decline within our assisted living community. This plan includes, but is not limited to, the following:

- Continuous redirection
- Dining modifications
- Extensive one-on-one visits by staff
- Extensive one-on-one personalized programming
- Minimal unnecessary downtime
- Hybrid schedule - integration with our Coveside Commons Community

Our Hybrid scheduling is necessary for those residents who benefit from enhanced staff oversight and extensive engagement opportunities offered in our Coveside Commons community without acquiring a room. Through choreographed staffing, residents are brought to and from Coveside Commons with the goal of providing great success to the resident's day. Once their personalized modifications within our assisted living community are no longer effective, deployment of a Hybrid schedule will be necessary. This could be due to the onset of one or more of the following:

- Dignity concerns during but not limited to:
  - Activity programs
  - Meals in the dining room
- Safety concerns including but not limited to:
  - Inability to appropriately push the pendant
  - Daytime elopement risk
- Increased challenges in successful redirections
- Frequent concerning behaviors such as agitation, paranoia, aggression, etc.
- Awaiting residency within our Coveside Commons community

**Coveside Commons Support Service Plan**, for residents residing in Coveside Commons. This program can include the following:

- Purposeful daily one-on-one engagement
- Individualized person-centered enrichment programming
- Evolving personalized goals and individualized activities
- Continuous redirection
- Dining modification
- Consistent family communication
- Educational and support opportunities for families